

# TECHNICAL SUPPORT

Call Center industry

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## WHAT'S THIS ABOUT?

If you prefer the work-from-home lifestyle and love computers, we're ready to hire you right away!

This is your chance to contribute to the success of a top tech brand by delivering quality technical support and customer service. As a natural listener and problem solver, you demonstrate a high sense of urgency, and perform under pressure.

You will be the eyes and ears for our client's team, fielding customer inquiries and finding innovative ways to respond from the comforts of your own home. Working in a collaborative and engaging virtual environment, you will have the chance to interact with people from all walks of life and no two days will be the same.

Are you ready for this challenge?

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### ABOUT YOU

- High school graduate with at least 6 months call center or tech support experience
- Basic computer aptitude in Windows and/or OS (Mac)
- Logical problem-solving skills, ability to multi-task with efficient typing skills
- Thrive as a team player in a fast-paced, high-energy, change-oriented environment
- Fluent in English, written and spoken
- Ask us about our Work from Home tech requirements!

### ABOUT US

- Salary starts at **\$16.50** per hour + benefits
- Paid training
- Company Mac computer & headset
- Employee discounts at gym, Costco, etc...
- Over 40 years in the industry
- Agile and fun work environment focused on employee well-being

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### IS IT YOU WE'RE LOOKING FOR?

**Email Melanie Diotte** with the position in the subject line.

**Attach** your complete resume.

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